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RACK RATES 2019

Valid from 01 January 2019 to 31 December 2019

Low Season: 01 January 2019 – 30 June 2019
High Season: 01 July 2019 – 31 December 2019

Accommodation Type	Dinner, Bed & Breakfast per person sharing	TWO NIGHT PACKAGE Full Board (all meals) with Activities p/p sharing	Single Supplement (per night)
5 x Standard View Rooms			
Low Season	N\$ 3,450.00	N\$ 8,270.00	N\$ 1, 050.00
High Season	N\$ 4,400.00	N\$ 10,170.00	N\$ 1,250.00
<i>Conservancy levy</i>	N\$ 220.00	N\$ 440.00	
3 x View Rooms			
Low Season	N\$ 3,600.00	N\$ 8,570.00	N\$ 1, 050.00
High Season	N\$ 4,650.00	N\$ 10,670.00	N\$ 1,250.00
<i>Conservancy levy</i>	N\$ 220.00	N\$ 440.00	
4 x Superior View Rooms			
Low Season	N\$ 3,850.00	N\$ 9,070.00	N\$ 1, 050.00
High Season	N\$ 5,000.00	N\$ 11,370.00	N\$ 1,250.00
<i>Conservancy levy</i>	N\$ 220.00	N\$ 440.00	
1 x Luxury Rooms			
Low Season	N\$ 3,850.00	N\$ 9,070.00	N\$ 1, 050.00
High Season	N\$ 5,000.00	N\$ 11,370.00	N\$ 1,250.00
<i>Conservancy levy</i>	N\$ 220.00	N\$ 440.00	

1 x Mini Suite			
Low Season	N\$ 4,410.00	N\$ 10,190.00	N\$ 1,050.00
High Season	N\$ 5,060.00	N\$ 11,490.00	N\$ 1,250.00
<i>Conservancy levy</i>	N\$ 220.00	N\$ 440.00	
1 x Mountain Suite			
Low Season	N\$ 7,250.00	N\$ 15,870.00	N\$ 1,750.00
High Season	N\$ 8,350.00	N\$ 18,070.00	N\$ 2,350.00
<i>Conservancy levy</i>	N\$ 220.00	N\$ 440.00	
Included	Accommodation, NTB tourism levy & VAT.		
	Dinner and breakfast.	All meals and two activities.	

ACCOMMODATION:

Rooms:

12 Twin bedded rooms (can be converted into a King bed), with thatched roofs and en-suite facilities.

Superior View rooms face west with a panoramic distant view, View rooms have an eastern view across the valley while Standard rooms face to the east or northeast and have a more limited view into a boulder-strewn valley.

Luxury Room:

1 double-bedded, thatched room with partly canvas walls, en-suite facilities and a mini bar (drinks excluded). The room is west facing with its own private deck overlooking the valley. It is situated close to the lodge and is ideal for guests who are not too mobile.

Mini Suite:

A luxury, thatched suite with a lounge, a satellite television, a double room with en-suite bathroom, a laundry service and minibar (drinks included). Air-conditioning. This suite is cocooned in the rocks with granite close-up boulder views.

Mountain Suite:

A luxury thatched suite with spectacular wrap-around views. The lounge is equipped with a satellite television and CD music centre, private dining and bar facilities, a double room with en-suite bathroom as well as a bush bath and shower with a view and minibar (drinks included). Air-conditioning. Special long-stay offer available for stays of 4 nights or more!

ADDITIONAL MEALS:

- Breakfast N\$ 230.00 per person nett
- Lunch N\$ 260.00 per person nett
- Lunch packs N\$ 175.00 per person nett
- Dinner (3 course) N\$ 520.00 per person nett

PLEASE NOTE:

- Full board and Activity rate (which includes lunch, dinner and breakfast) starts with lunch on day of arrival unless alternative arrangements have been made well in advance.
- The single supplement is a per night charge, and will therefore be charged twice on the two night package.

ACTIVITIES OFFERED:

(Only to be added if booking on a DBB basis. 2 Activities are included in the two-night FBA package)

- Elephant / Nature Drive (+- 4 to 6 hours in the morning) including drinks: N\$ 850.00 per person
- Twyfelfontein, Burnt Mountain and Organ Pipes Excursion (+- 2 hours in the afternoon) including drinks: N\$ 450.00 person

TRANSFERS:

- Twyfelfontein pp one way N\$ 200.00
- !Doro Nawas pp one way N\$ 250.00
- Damaraland Camp pp one way N\$ 360.00

GUIDES:

- N\$ 1,300.00 per guide per night
- The above rate for guides is a nett rate and includes all three meals.

PLEASE NOTE:

- There are three accommodations available at Mowani Mountain Camp for Tour Leaders/Tour Guides/Pilots
- Tour Leaders/guides/pilots are not accommodated free of charge.
- Drinks are for their own account and will be charged at a reduced rate. Drinks will be limited and for their own consumption only, not to hosts guests.

CHILDREN'S POLICY:

- Free of charge for children under the age of 3 years
- N\$ 1,600.00 per child (3 – 12 years) in a kiddies tent or sharing with adults
- Children 13 years and older cannot share with adults or stay in children's tents and will be charged the full normal rate.
- The above rate for children is a nett rate and includes dinner and breakfast, but excludes lunch and activities.
- Children under the age of 6 years are not permitted on scheduled game drive activities unless a private vehicle is booked.

PLEASE NOTE:

- Mowani Mountain Camp is child friendly.
- Children under the age of 12 can be accommodated in a Children's Tent or on camping beds in the rooms with their parents. Please note that Mowani Mountain Camp has a limited number of camping beds.
- Parents are requested to keep their children under control. Other guests need to be taken into consideration, especially on activities and when in the dining area.
- In extreme situations where parents are unable to control their children, and where their misbehaviour is affecting the other guests, we will regrettably have no choice but to ask them to leave.
- Please note the following:
 - There are snakes and scorpions in the area and parents are requested to make sure that their children do not put their hands in little nooks and crannies.
 - Mowani Mountain Camp is surrounded by boulders – dangerous and slippery. Parents are kindly requested to make sure that their children do not climb, or jump and leap on the boulders.
 - Parents are kindly requested to make sure that their children do not jump from the boulders into the swimming pool.

- Parents are kindly requested to make sure that their children do not remove threads of thatching from the dining and lounge areas.
- Parents are kindly requested to advise us if they would like their children to dine earlier and if there are any special children's food requests.

SPECIAL REQUIREMENTS:

- Please be sure to advise the booking office of any special dietary requirements or allergies and also of the guests' time of arrival at the lodge, or estimated arrival and departure times if guests are flying in to Twyfelfontein airstrip.
- Landing and parking fees at Twyfelfontein airstrip are for the clients account and should be paid on arrival at Twyfelfontein Country Lodge.
- Airstrip transfers from Twyfelfontein Airstrip are included free of charge in the two night package – all other transfers are charged at the rates listed above.

CHECK IN / OUT POLICY:

- Check-in time is from 13h00, and check out time is 10h00.
- Earlier check in time, if requested, will be considered subject to availability of rooms. In all instances expected time of arrival must be advised.

GENERAL BOOKING TERMS AND CONDITIONS

- All bookings, amendments and cancellations must be made in writing, either by e-mail or fax.
- All written bookings, amendments and cancellations will be valid once we confirm in writing.
- Provisional bookings will be held for **14 days** and will be automatically released where no written confirmation or cancellation is received. Higher demand periods and room shortages could incur shortened provisional booking periods. Please request an extension rather than confirming only to cancel again.
- Once a provisional booking has been confirmed we will require the names of the guests travelling. No name, no confirmation.
- Provisional bookings made within 31 days of travel will be held for a period of **24 hours**
- Once a provisional booking is moved to confirmed status, a cancellation /admin fee of 15% will be charged if the booking is cancelled. Our normal cancellation policies will apply within 30 days of travel.
- Direct bookings: In order to secure or confirm a direct booking a valid credit card number has to be provided. Credit cards accepted are: Master Card and Visa.
- Nightsbridge bookings are only valid for direct bookings and not for trade bookings, Trade bookings will be charged on rack rate.

CANCELLATION POLICY

In the event of a confirmed booking not being cancelled or amended in writing, the following cancellation policy will apply:

- 0 – 7 days prior to arrival - 100%
- 8 – 14 days prior to arrival - 50%
- 15 – 30 days prior to arrival - 25%
- 31 - days or more, once confirmed - 15%

BLOCK / GROUP BOOKING PROCEDURE

- Bookings of more than 3 rooms (including a guide room) will be viewed as a group booking.
- Group bookings of 3 rooms or more, need to be cancelled 90 days before travel, and no longer 60 days.
- Block / group bookings must be confirmed with a rooming list, stating guests' full names, at the latest 60 days before the travel date, at which time the 25% non-refundable deposit is due.
- A group booking is only guaranteed once a 25% non-refundable deposit has been paid. We will endeavour to hold the rooms for you as long as possible, but only a deposit guarantees the booking. To secure a booking, a deposit can be paid at any time prior to 60 days.

- Any room/s not confirmed and paid for (deposit) 60 days before travel will be automatically released and can be booked subject to availability at a later stage on a first come first serve basis.
- Regrettably operators have misused our group booking policy resulting in unfair practices. As a result we have had to implement the following conditions:
 - Should we be holding an unconfirmed group booking for you, and we have a confirmed booking for the same space, you will have 48 hours in which to confirm the block booking by paying a 25% non-refundable deposit –failing which the rooms will be sold to the confirmed request.

BLOCK /GROUP BOOKING CANCELLATION POLICY

- If a block / group booking or part thereof is cancelled more than 90 days prior to arrival, such a cancellation will be acknowledged and confirmed.
 - If a block / group booking or part thereof is cancelled between 31 – 90 days prior to arrival, a 25% cancellation fee on the entire booking will be levied.
 - If a block / group booking or part thereof is cancelled within 30 days of date of arrival, a 50% cancellation fee will be levied as a 30 day release period (or less) makes it quite impossible to fill our beds and resulting losses are unacceptable.
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|-----------------------------------|------|
| • 31 – 90 days prior to arrival - | 25% |
| • 8 – 30 days prior to arrival - | 50% |
| • 0 – 7 days prior to arrival - | 100% |

PAYMENT CONDITIONS

- Payment of the full accommodation account is required 30 days prior to arrival.
- Electronic or direct payments can be made into the following Bank Account:

Account name: Chiwani Business Trust /Mowani Mountain Camp
Bank: First National Bank
Branch code: 281872
Account No: 62253423538
SWIFT code: FIRNANNAX

- Proof of payment must be faxed/emailed to us and must include your booking number. Failing to provide the required information will result in your booking remaining in an unpaid status that could result in it being cancelled.
- All bank charges are for account of the operator.
- All rates and conditions are subject to change.

<i>MOWANI CAMPSITE</i> 01 January 2019 – 31 December 2019	
Accommodation	Per person
7 Camp Sites (Various sizes)	N\$ 300.00 nett per adult N\$ 140.00 nett per child (3-12 years), Under the age of 3 years free of charge
Included:	VAT

ACCOMMODATION AND FACILITIES:

- Each campsite has its own private ablution facilities – shower, basin and toilet plus a kitchen wash-up area.
- The campsite does not have electricity
- Boilers are lit on request only – please arrange this at check-in.
- The campsite is serviced on a daily basis.

PLEASE NOTE:

- Subject to availability and ONLY in the Low Season, campsite guests may make reservations for meals at the Lodge. Such reservations can only be made on arrival. Preference is given to Mowani Mountain Camp guests.
 - None of the other facilities at Mowani Mountain Camp are available for campsite guests.
 - Campsite guests are advised to bring along their own foodstuffs.
 - Wood and ice is available for sale.
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RESERVATIONS: CHIWANI BUSINESS TRUST

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