



P.O. BOX 24046, WINDHOEK, NAMIBIA
 TEL: +264-(0)61-237055, FAX: +264-(0)61-235677
 WWW.ONGUMA.COM

FLY- IN PACKAGE RACK

ONGUMA – THE FORT (Formerly Plains Camp) 01 NOVEMBER 2017 – 31 OCTOBER 2018	
Included:	<ul style="list-style-type: none"> • Return flights from either Hosea K or Eros airports in Windhoek as specified below. • All meals, soft drinks, local wines and spirits as well as 2 game activities per day. • Accommodation in The Fort in Bush Suites for two or three nights as per the costs below. • 2 x Activities per day • Transfer from and to the Onguma & Mokuti airstrip, VAT, Hai//om levy and NTB tourism levy.

2 night stay		
Rates are per person sharing		
No. of guests flying on the same flight	Ex Hosea K	Ex Eros
2	N\$ 26,500.00	N\$ 24,800.00
3	N\$ 22,250.00	N\$ 21,000.00
4	N\$ 18,800.00	N\$ 17,800.00

3 night stay		
Rates are per person sharing		
No. of guests flying on the same flight	Ex Hosea K	Ex Eros
2	N\$ 33,100.00	N\$ 31,500.00
3	N\$ 28,900.00	N\$ 27,800.00
4	N\$ 24,800.00	N\$ 23,900.00

ACCOMMODATION AND FACILITIES:

The Fort at Onguma consists of a fort style main complex on split levels, 11 Bush Suites, 1 Honeymoon Suite (including a lounge with flat screen television and outdoor bath and shower), and The Sultan's Suite on the upper level of the main complex (including a lounge with flat screen television, bath and shower). All suites overlook Fischer's Pan. The main guest area consists of a lounge, two dining areas, a conference room, a tower bar as well as a swimming pool. Free Wi-Fi is available to guests at hotspots. Onguma The Fort is unfenced and therefore no children under the age of 7 years will be allowed.

TERMS & CONDITIONS:

- Minimum 2 people per flight. If more are sharing the same flight, the rate reduces accordingly.
- The package is offered by Wings Over Africa, www.flyinafrica.com/
- Accommodation for two/three nights per person sharing as per the tables and costs above.
- Luggage restrictions vary according to how many people are on the flight. Please take note of the following:
 - FOR TWO PEOPLE: baggage is restricted to 30kg's of SOFT Luggage per person including hand luggage and cameras. Provided the average weight of each passenger is no more than 80Kg
 - FOR THREE PEOPLE: baggage is restricted to 20kg's of SOFT Luggage per person including hand luggage and cameras. Provided the average weight of each passenger is no more than 80Kg
 - FOR FOUR PEOPLE: baggage is restricted to 10kg's of SOFT Luggage per person including hand luggage and cameras. Provided the average weight of each passenger is no more than 80Kg

ONGUMA TENTED CAMP 01 NOVEMBER 2017 – 31 OCTOBER 2018	
Included:	<ul style="list-style-type: none">• Return flights from either Hosea K or Eros airports in Windhoek as specified below.• All meals, soft drinks, local wines and spirits as well as 2 game activities per day.• Accommodation at Onguma Tented Camp for two or three nights as per the costs below.• 2 x Activities per day• Transfer from and to the Onguma & Mokuti airstrip, VAT, Hai//om levy and NTB tourism levy.

2 night stay Rates are per person sharing		
No. of guests flying on the same flight	Ex Hosea K	Ex Eros
2	N\$ 24,400.00	N\$ 22,700.00
3	N\$ 19,900.00	N\$ 18,700.00
4	N\$ 16,700.00	N\$ 15,800.00

3 night stay Rates are per person sharing		
No. of guests flying on the same flight	Ex Hosea K	Ex Eros
2	N\$ 30,000.00	N\$ 28,300.00
3	N\$ 25,500.00	N\$ 24,300.00
4	N\$ 22,000.00	N\$ 20,500.00

ACCOMMODATION AND FACILITIES:

The Onguma Tented Camp is situated around a waterhole and consists of 7 luxury tents, each overlooking the waterhole. Each Safari Tent has a bath as well as an indoor and outdoor shower. The main guest area overlooks the waterhole and includes a reception area, comfortable lounge, a rim flow swimming pool, dining room as well as an open fire pit to compliment this Classic Safari style camp. Free Wi-Fi is available to guests.

TERMS & CONDITIONS:

- Minimum 2 people per flight. If more are sharing the same flight, the rate reduces accordingly.
- The package is offered by Wings Over Africa, www.flyinafrica.com/
- Accommodation for two/three nights per person sharing as per the tables and costs above.
- Package is maximum 4 people - should more than 1 plane be required the per person rates above will apply.
- Luggage restrictions vary according to how many people are on the flight. Please take note of the following:
 - FOR TWO PEOPLE: baggage is restricted to 30kg's of SOFT Luggage per person including hand luggage and cameras. Provided the average weight of each passenger is no more than 80Kg
 - FOR THREE PEOPLE: baggage is restricted to 20kg's of SOFT Luggage per person including hand luggage and cameras. Provided the average weight of each passenger is no more than 80Kg
 - FOR FOUR PEOPLE: : baggage is restricted to 10kg's of SOFT Luggage per person including hand luggage and cameras. Provided the average weight of each passenger is no more than 80Kg

GENERAL CONDITIONS APPLICABLE TO ALL ACCOMMODATION

ACTIVITIES OFFERED:

Activities can be added for all BB or DBB bookings. Rates are nett.

- Morning / Afternoon Etosha Game Drive (including beverages)
N\$ 530 plus Park Fee (presently N\$ 80) N\$ 700.00 per person - nett
- Onguma Sundowner Drive (including beverages): N\$ 420.00 per person - nett
- Guided Walking Safaris (including beverages):
(Minimum age of 16 years to join this activity) N\$ 420.00 per person – net
- The Hide (including beverages):
(Minimum age of 16 years to join this activity) N\$ 350.00 per person – nett
- Private Game Drive per activity N\$ 5,000.00 per vehicle - nett
(Bookable in advance - subject to availability)
- Private Game Drive Full Day N\$ 8,000.00 per vehicle - nett
(Bookable in advance - subject to availability)

NOTE ON CHILDREN:

- Where applicable, Children under 3 years stay for free, and Children from 3 to 11 years sharing with adults pay the listed children rate
- The above rate for children is a nett rate and includes specified meals.
- Children 12 years and above will be accommodated in own room at the full price.
- Four of the “Big Five” (lion, leopard, rhino and elephant) roam free on the Onguma Game Reserve. Onguma The Fort, Onguma Tented Camp, Onguma Tree Top Camp and Etosha Aoba are not fenced and children should therefore be under constant adult supervision.
- The Tree Top and Tented Camps cannot accommodate a 3rd bed in the Tree Houses or Tents.
- **GAME DRIVES ARE CONDUCTED ON OPEN SAFARIS VEHICLES. FOR SAFETY REASONS CHILDREN UNDER 10 YEARS ARE NOT PERMITTED ON GAME DRIVE VEHICLES. CHILDREN UNDER THE AGE OF 16 YEARS ARE NOT PERMITTED ON WALKING SAFARIS OR RHINO RESEARCH DRIVES.**

HAI//OM BUSHMEN DEVELOPMENT TRUST

- The Hai//om Bushmen Development Trust was formed in 2008 to uplift the Hai//om Bushmen Community around Onguma Game Reserve.
- As from 01 November 2013 the N\$10 levy is included in the rate.
- The Hei//om Levy is not Vat able.

SPECIAL REQUIREMENTS:

- Please advise the booking office of any special dietary requirements, time of arrival at the lodge, estimated arrival and departure times if guests are flying in to Mokuti or Onguma airstrip.
- Landing and parking fees at Mokuti Airstrip are for the clients account and should be paid on arrival at Mokuti Lodge.
- There is a private landing strip on Onguma. This transfer is included for guests staying at Onguma The Fort, Onguma Tented Camp and Onguma Tree Top. N\$ 400.00 will be charged per vehicle for guests staying at Onguma Bush Camp and Etosha Aoba Lodge (Return Transfer).
- Please note that the Onguma Airstrip is not operational during the rainy season (Mid November till Mid March)

CHECK IN / OUT POLICY:

Check-in time is from 13h00, and check out time is 10h00 for the convenience of the arriving guests. Earlier check in time, if requested, will be considered subject to availability of rooms. In all instances expected time of arrival must be advised.

GENERAL BOOKING TERMS AND CONDITIONS:

- All bookings, amendments and cancellations must be made to us in writing.
- All written bookings, amendments and cancellations will be valid once we confirm in writing.
- STO rates are only valid if a registered agent/tour operator does the booking and payment.

- Provisional bookings will be held for 14 days and will be automatically released where no written confirmation or cancellation is received.
- Provisional bookings made within the cancellation period will be held for a period of 24 hours and will be automatically released where no written confirmation or cancellation is received.
- Direct bookings: In order to secure or confirm a booking a valid credit card number has to be provided.
- Credit cards accepted are: Master Card, Visa,

CANCELLATION POLICY (BOOKINGS OF MAX 3 ROOMS):

In the event of a confirmed booking not being cancelled or amended in writing, the following cancellation policy will apply:

- 0 – 7 days prior to arrival and no show - 100%
- 8 – 14 days prior to arrival - 50%
- 15 – 30 days prior to arrival - 25%
- Confirmed booking – 31+ days prior to arrival - 10%

BLOCK / GROUP BOOKING PROCEDURE:

- Bookings of more than 3 rooms (including guide room) will be viewed as a group booking – Onguma Safari Camps and Etosha Aoba Lodge do not accept Block Bookings.
- Group bookings must be confirmed with a rooming list upon making the reservation.
- Upon confirmation a 25% non-refundable deposit must be paid.
- Any room/s not confirmed and paid for (deposit) will be lost and can be booked subject to availability at a later stage on a first come first serve basis.
- Group bookings cannot be split between the different camps at Onguma Safari Camps or Etosha Aoba Lodge.

GROUP BOOKING CANCELLATION POLICY:

- If a group booking or part thereof is cancelled more than 60 days prior to arrival, such a cancellation will be acknowledged and confirmed.
- If a group booking or part thereof is cancelled between 30 – 60 days prior to arrival, a 25% cancellation fee on the entire booking will be levied.
- If a group booking or part thereof is cancelled within 30 days a 50% cancellation fee will be levied as a 30 day release period (or less) makes it quite impossible to fill our beds and losses are unacceptable.
- Confirmed booking – 31 days prior to arrival - 10%
- 31 – 60 days prior to arrival - 25%
- 08 – 30 days prior to arrival - 50%
- 00 – 7 days prior to arrival and no show - 100%

PAYMENT CONDITIONS

- Payment of the full accommodation account is required 30 days prior to arrival.
- Proof of payment must be sent to us and must include your booking number. Failing to do so will result in your booking remaining in an unpaid status that could result in it being cancelled.
- All bank charges are for account of the operator. Although every effort is made to keep rates unchanged during the year, all rates and conditions are subject to change.
- Electronic or direct payments can be made into the following Bank Accounts:

Onguma Safari CampsBank:

Standard Bank

Branch: Gutav Voigts Centre
 Branch code: 08277200
 Account No: 042 713 196

Fishers Pan Game Farm

Bank: Standard Bank
 Branch: Windhoek
 Branch code: 08237200
 Account No: 241 636 248

ONGUMA RESERVATIONS:

E-mail: reservations@onguma.com
Tel: +264 (0)61 237055, Fax: +264 (0)61 235677
Post: P.O. Box 24046, Windhoek, Namibia